



# A Hop-py New Year

Sign up for PUMP to receive an e-voucher worth RM10 & stand a chance to win RM88 airasia SuperApp e-gifts



Insurance Simplified

## Frequently Asked Questions (FAQs):

### 1. What is this campaign about?

This campaign is launched by Tune Protect to promote our new health application called PUMP, featured in the Tune Protect app.

### 2. What is PUMP?

PUMP is a digital health technology solution that helps users monitor their health and physical activities in a fun and rewarding way. Upon signing up for PUMP, you will be automatically enrolled in the Pump Rise Game, where you can earn points through healthy daily activities. These points can then be redeemed for rewards at your preferred merchants. Additionally, you can participate in PUMP challenges to stay motivated and potentially win amazing prizes.

At Tune Protect, we believe that wellness is about more than just physical health. It also includes our mental and emotional well-being. That's why we offer a range of resources through PUMP, including healthy food recipes, guided meditation, and mindfulness exercises. We strive to support your overall well-being through these various tools and resources.

### 3. Who is eligible to participate in this campaign?

The Campaign is open to everyone above the age of 18 and have not sign up for PUMP on the Tune Protect app.

### 4. How do I win the prize?

Simply download the Tune Protect app and register for the PUMP application to stand a chance to win the prize. Every 8<sup>th</sup> registered user will be selected as a winner until the prizes have been exhausted.

### 5. How long is the campaign period?

The Campaign period is from 25 January 2023 to 14 February 2023.

### 6. Can I win more than one prize?

No, each participant shall be limited to one (1) prize during the Campaign period.

### 7. When and how will I receive my prize?

The Prizes will be distributed within 2 months from the end date of the Campaign.

**Campaign Terms & Conditions:**

1. This Campaign is open to all Malaysians aged 18 and above who has not signed up for PUMP on the Tune Protect app.
2. The Campaign period is from 25 January 2023 to 14 February 2023.
3. Tune Protect retains its discretion to change, delete or add to any of these terms and conditions or to terminate, suspend or cancel this Campaign at any time.
4. Each participant shall be limited to one (1) prize during the Campaign period.
5. The number of winners is limited to a total of 80 winners.
6. Prizes will be distributed within 2 months from the end date of the Campaign.
7. Tune Protect shall not be held responsible for any losses (including loss of opportunity and any other losses flowing therefrom) or damages caused by the airasia SuperApp.
8. For avoidance of doubt, the termination, suspension, or cancellation of the Campaign shall not entitle the participants to claim for compensation against Tune Protect for any losses or damages suffered or incurred by the participants as a direct or indirect result of the act of termination, suspension, or cancellation.
9. The prize of RM88 airasia SuperApp credit cannot be exchanged for cash.