



**BAGGAGE LOSS INSURANCE BY SUPER STRAP**

**IMPORTANT NOTICE:** To enable us to process your claim quickly, please complete this form accurately along with the original documentation requested at your own expense. If the information/documents supplied are insufficient, we will advise you accordingly. Please send this claim form and all supporting documentations to our servicing agent: **Tune Insurance Malaysia Berhad, Non-Motor Claims Department, Level 7, PNB Damansara, No.19, Lorong Dungun, Damansara Heights, 50490 Kuala Lumpur, Malaysia.**

**Loss of Checked-In Baggage (RM300 per baggage)**

Please answer all questions and  where appropriate. Leaving a question blank may result in delay in processing your claim.

Receipt Number: .....

Insured Person's Name: .....

ID No: ..... Passport No: .....

Contact No: (Office)..... (House)..... (Mobile).....

Claimant's Name (as per ID / Passport): .....

ID No: ..... Passport No: .....

Contact No: (Office)..... (House)..... (Mobile).....

Address: ..... Postcode: .....

Email Address: .....

**CLAIMANT'S BANK DETAILS (FOR MALAYSIAN ACCOUNT ONLY)**

Account Name: ..... (Note: Payment can only be made to Policyholder)

Bank Account No: ..... Bank Name and Location: .....

I will bear any cost, charges and/or fees in relation to overseas bank remittance and/ or issuance of bank draft in respect of the settlement of claim.

Please fill in the flight information. Leaving this section blank may result in delay in processing your claims.

Airline: ..... Flight No: ..... Passenger Name Record (PNR) No / Booking No: .....

**First Departure Country:**

Scheduled First Departure Date (dd/mm/yyyy): .....

**DECLARATION**

I declare that the particulars stated above are true and correct and I understand that if I have made any false or fraudulent statement or suppressed, concealed or falsely stated any material fact concerning this claim, my claim may be declined.

.....  
Name

.....  
Signature

Date: ..... / ..... / .....

## CHECKLIST ON THE SUPPORTING DOCUMENTS REQUIRED

The following checklist will help you assemble the documents required to support your claim

- Please note:**
- i) **Dependent upon the circumstances, we may require other evidence to support your claim; in which case we will contact you.**
  - ii) **Failure to provide the supporting documents may result in delay of processing your claim.**
  - iii) **Please provide translation if the supporting document is not in English, at your own expense.**

### LOSS OF CHECKED-IN BAGGAGE

- Duly completed claim form
- Flight Itinerary
- Super Strap Official Receipt
- Property Irregularity Report (PIR) issued by the Airline
- Airline authority's confirmation letter stating the compensation amount paid by the airline to you
- Boarding Pass